Details of Courses of study leading to the award of BBA

Programme	BBA				
Course Code					
Course Title	Foundations for	or Business D	ecisions		
Type of Course	Core Course				
Semester	1				
Academic Level	100 - 199				
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours
		week	per week	per week	
	4	4	-		60
Pre-requisites					
Course	The "Foundat	ions for Bu	usiness Deci	sions" course	e provides a
Summary	comprehensive			•	
	the basics of c	lecision-makir	ng, decision-n	naking models	, management
	functions, and e	ethical conside	erations. The o	course aims to	equip students
	with the know	ledge and sk	tills required	to make effe	ctive business
	decisions and a	ddress real-wo	orld challenges	5.	

Course Outcomes (CO):

This course will enable the students to achieve the following outcomes.

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Develop an understanding of the importance of decision-making.	U	С	Instructor- created exams / Quiz
CO2	Learn and apply various tools and techniques for decision-making.	Ар	Р	Practical Assignment / Observation of Practical Skills
CO3	Analyse various decision-making models	Ар	Р	Seminar Presentation / Group Tutorial Work
CO4	Acquire knowledge about the roles of managers	U	C	Instructor- created exams / Home Assignments
CO5	Apply planning and decision-making skills in the management process	Ар	Р	One Minute Reflection Writing assignments
CO6	Develop ethical considerations in	Ар	Р	Viva Voce

decision-making				
* - Remember (R), Understand (U), A	pply (Ap), Analys	e (An), Evaluate	e (E), Create (C)	
# - Factual Knowledge(F) Conceptual	Knowledge (C) Pr	rocedural Know	ledge (P)	
Metacognitive Knowledge (M)				

Module	Unit	Content	Hrs (60)	Internal (30)	External (70)
Ι		Basics of Decision-Making	12	20	16
	1	Meaning, Nature, and Importance of decision making			
		and Business. Types of decisions: Programmed and			
		Non-Programmed decisions, Strategic, tactical, and			
		operational decisions. Factors affecting the decision			
	2	making. Importance of a Structured Decision-Making Process,			
	2	Overview of Various Stages Involved in Decision			
		Making. Barriers in Decision-making - Psychological			
		Barriers, Structural and Organisational Barriers,			
		Environmental Barriers etc.			
	3	Tools and Techniques for Decision Making: Basic			
		Statistical Tools, Measures of Central Tendency and			
		Measures of Dispersion.			
	4	Tools and Techniques for Decision Making -			
		Understanding the Concept, Advantages, and			
		Disadvantages of various tools & techniques:			
		Brainstorming Technique, Decision Tree Analysis,			
		SWOT Analysis, Pros and Cons Analysis, PESTLE			
т		Analysis	10		10
II	5	Decision-Making Models	12		18
	5	Rational Model of Decision-Making – Meaning, Concept, Importance, Strength and Weakness of			
		Rational Model, Practical Applications			
	6	Bounded rationality model - Meaning, Concept,			
	Ŭ	Importance, Strength and Weakness of Bounded			
		rationality Model, Practical Applications			
	7	Intuition-based decision making – Concept and Strength			
		and Weakness, Role of intuition in decision making,			
		different types of intuition: Expert Intuition, Social			
		Intuition, and Strategic Intuition			
	8	Group decision-making – Meaning, Concept and			
		significance, overview of various strategies used in			
		group decision-making, such as consensus building,			
		brainstorming, and multi-voting	10		10
III		Basics of Management	12		18
	9	Management: Meaning, Nature, Functions. Roles of a			
	10	manager in an organisation			
	10	Evolution of management Thought: Classical, Rehavioural Neo Classical Modern			
		Behavioural, Neo Classical, Modern			<u> </u>

	11	Types and Levels of management			
	12	Decision Making Styles of Managers – Autocratic,			
		Participative, Consultive, Consensus, Directive,			
187		Analytical, Cognitive, Behavioural styles	10		10
IV	10	Functions of Management	12		18
	18	Planning and Decision-making in Management:			
	10	Meaning, Nature, Importance, and types.			
	19	Organising and Leading in Management: Meaning,			
		Nature, and Importance. Organisational Structure,			
	20	Motivation and Leadership			
	20	Staffing in Management: Meaning, Nature, and			
		Importance. HR planning, Recruitment, Selection,			
	01	Training and Development.			
	21	Controlling in Management: Meaning, Nature,			
		Importance, and Steps in control process. Levels and			
X 7		Types of Control.	10	10	
V	1	Open Ended Module	12	10	
	1	Case Study Analysis and Presentation: Students work in			
		groups to analyse assigned case studies of businesses			
		facing strategic decisions. They must present their			
		analysis, recommendations, and action plans to the			
	2	class, followed by a Q&A session.			
	2	Ethical Decision-Making Debate: Organize debates on			
		ethical dilemmas faced by businesses, such as			
		sustainability practices, labor rights, or consumer			
		privacy. Students take stands, present arguments, and			
	2	propose ethical solutions.			
	3	SWOT Analysis Workshop: Students select a real			
		company and conduct a SWOT analysis (Strengths, Weaknesses, Opportunities, Threats) to evaluate its			
		strategic position. This includes researching the			
	4	company, industry, and competitive landscape. Social Media Strategy Campaign: Students design a			
	+	social media marketing campaign for a product or			
		service, including target audience analysis, content			
		creation, and engagement strategies. They present their			
		campaign plan and expected outcomes.			

Mapping of COs with PSOs and POs:

	PSO1	PSO2	PSO3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	2	3	1	1	3	3	1	2	2	2	2
CO 2	3	3	2	1	3	3	2	1	3	1	3
СО	2	3	2	1	3	3	1	1	2	2	2

3											
CO 4	3	3	2	1	3	3	2	2	3	2	1
CO 5	2	3	2	1	3	3	1	1	2	1	3
CO 6	3	3	2	1	3	3	2	2	3	2	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

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Programme	BBA								
Course Code									
Course Title	Marketing Ma	Marketing Management							
Type of Course	Core Course /	Minor							
Semester	1								
Academic Level	100 -199								
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours				
		week	per week	per week					
	4	4	-		60				
Pre-requisites									
Course	This course in	troduces stud	ents to the c	ore principles	of marketing				
Summary	management ar success in the c world example dynamic world its challenges c foster critical t marketing prob industries.	nd the strategi ligital age. Th es, and hand of marketing a creatively and hinking, analy	c role market rough a blend s-on projects, and develop th effectively. T ytical skills, a	ing plays in dr of theoretical , students wil ne skills necess The curriculum nd innovative	riving business concepts, real- ll explore the ary to navigate is designed to approaches to				

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Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Identify fundamental principles of marketing nd the role of marketing in business and society.	U	C	Standardized Test
CO2	Acquire a profound understanding of the most recent advancements in technology and emerging trends within the realm of marketing.	U	С	Standardized Test
CO3	Capable of formulating marketing plans grounded on product, pricing, distribution, and promotional goals.	Ар	Р	Classroom Discussion
CO4	Able to develop a comprehensive understanding of marketing principles and strategies by integrating various marketing models.	An	Р	Standardized Test
CO5	Relate Marketing Mix as a framework for Marketing Decision making.	An	Р	Case Study
CO6	Learn and examine the students to the dynamic nature of Marketing Function.	E	М	Mini research report preparation
# - Fa	emember (R), Understand (U), Apply (Ap), A ctual Knowledge(F) Conceptual Knowledge cognitive Knowledge (M)	-		Create (C)

Module	Unit	Content	Hrs (60)	Internal (30)	External (70)
Ι	Unc	lerstanding the concept of consumer buying	12	20	16
	- 1	behavior	_		
	1	Marketing - Nature, Scope, and importance of			
		marketing.	_		
	2	Concept of marketing: Product concept,			
		Production concept, Selling concept and			
	2	marketing concept.	-		
	3	Marketing Vs. selling.	-		
	4	Marketing environment: Economic, Political,			
		Social, legal and technological.	_		
	5	Portfolio approach : BCG matrix and GE			
		McKinsey matrix (with real world examples			10
II		Customer driven market strategy	12	12	18
	6	Segmentation- Concept. Levels of			
		segmentation. Basis for market segmentation.	_		
	7	Targeting- Concept. Targeting strategies.			
	8	Differentiation: concept and Importance.			
	9	Positioning- Concept, Positioning strategies.			
	10	Consumer behavior- Defining term consumer-			
		Meaning and definition of consumer behavior.			
		Role of consumer behavior in consumer			
		buying decision process.			
III		Marketing mix decisions	12		18
	11	Product decisions- Meaning and Definition of			
		product- Product classification, Components			
		of product mix.			
	12	Product life cycle and Product life cycle			
		strategies,			
	13	Pricing decisions: Meaning and definition,			
		Determinants of price, Pricing strategies.			
	14	Value proposition. Give hands on experience			
		to create value proposition.			
	15	Promotion decisions: Meaning and definition:			
	10	Promotion mix- Factors affecting promotion			
		mix.			
	16	Fundamentals of marketing communication	1		
		mix- Advertisement, sales promotion, Public			
		relations, Publicity and Personal selling.			
	17	Distribution: Meaning and definition- Levels	1		
	1/	of distribution, Types of intermediaries.			
IV		Marketing of Services	12	1	18
ΤŴ	18	Product vs. Services.			10

	19	Marketing strategies for services- 7P's.			
	20	Emerging trends in marketing- Digital			
		marketing, Sustainable marketing, Affiliate			
		marketing.			
	21	Integrated marketing communication.			
	22	AI marketing- Concept, developing and AI			
		marketing strategy.			
V		Open Ended Module	12	10	
	1	Explore any prominent or new marketing areas			
		by visiting respective business establishments			
		and prepare a report.			
	2	Brand Development Workshop: Organize a			
		workshop where students create a brand from			
		scratch. This activity would encompass			
		naming the brand, designing a logo,			
		developing a brand identity, and creating a			
		brand positioning statement.			
	3	Social Media Marketing Campaign: Divide the			
		class into groups and assign each group the			
		task of developing a social media marketing			
		campaign for a hypothetical product or			
		service. Students should identify their target			
		audience, choose appropriate social media			
		platforms, create content, and plan the			
	4	campaign's timing and frequency.			
	4	Competitor Analysis Project: Assign students to conduct a detailed competitor analysis for a			
		selected company. This project should include			
		identifying the company's main competitors,			
		analysing their marketing strategies, and			
		suggesting areas where the chosen company			
		can gain a competitive advantage.			
		can gam a competitive auvainage.			

Mapping of COs with PSOs and POs:

	PSO1	PSO2	PSO3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	3	1	1	3	3	3	3	1	3	
CO 2	3	3	3	1	3	3	2	3	1	3	
CO 3	2	3	3	1	2	1	2	3	3	3	
CO 4	2	3	1	1	2	3	2	3	1	1	

CO 5	3	2	1	2	3	2	2	1	1	1	
CO 6	3	3	3	2	3	2	2	1	3	3	

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments

- j. Oral presentations
- k. Observation of practical skills

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Programme	BBA							
Course Code								
Course Title	Communicatin	ng with Finan	cial Data					
Type of Course	Core Course /	Core Course / Minor						
Semester	1							
Academic Level	100 - 199							
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours			
		week	per week	per week				
	4	4	-		60			
Pre-requisites								
Course	This course for	ocuses on dev	veloping a str	rong understa	nding of cost,			
Summary	revenue, and pr							
	financial data.	-		•	knowledge and			
	skills to commu	inicate effectiv	ely using fina	ncial data.				

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Course Outcomes (CO):

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Enable the learner to explain concepts of expenses, income, and profit of an organisation.	U	C	Instructor- created exams / Quiz
CO2	Enable the learner to apply the accounting principles and standards to record the business transactions.	Ap	Р	Practical Assignment / Observation of Practical Skills
CO3	Develop practical skills in the preparation of financial statements.	Ap	Р	Seminar Presentation / Group Tutorial Work
CO4	Enable the learner to understand the financial health of a business.	U	С	Instructor- created exams / Home Assignments

CO5	Interpret and communicate	Ар	Р	One Minute				
	financial data effectively using			Reflection				
	appropriate tools and techniques.			Writing				
				assignments				
CO6	Apply innovative financial	Ар	Р	Viva Voce				
	strategies to improve business							
	performance and profitability.							
* - Re	emember (R), Understand (U), Apply	(Ap), Analyse (A	An), Evaluate (E),	Create (C)				
# - Fa	ctual Knowledge(F) Conceptual Know	wledge (C) Proc	edural Knowledge	e (P)				
Metac	Metacognitive Knowledge (M)							

Module	Unit	Content	Hrs (60)	Internal (30)	External (70)
Ι	Un	derstand the Cost, Revenue, and Profit of a business	12	20	16
	1	Expenses, Income and Profit: Nature, Significance,			
		Types, and concepts.			
	2	Cost and Revenue: Nature, Significance, Types, and concepts.			
	3	Difference between: Finance and Accounting, Cost and Expenses, Expenses and expenditure, Accounting Profit and Economic Profit.			
	4	Basic Accounting terms: assets, liabilities, equity, revenue, expenses			
	5	Principles of Accounting and Accounting Standard Accounting Equation Components.			
	6	Determination of Accounting Break-even and Financial Break-even.			
II	F	Record the Expenses and Income of a business (Sole	12		
		Proprietorship)			
	7	Recording the Transactions - Journal Entries and Ledger Accounts			18
	8	Preparations (Simple Problems)	-		_
	9	Preparation of Trial Balance (Simple Problems)	-		
	10	Depreciation, Provisions and Reserves (Simple Problems)			
III	τ	Inderstand the financial performance and financial	12		
	_	Position of a business (Sole Proprietorship)			
	11	Income Statement: Proforma, Preparation and	-		
		Calculation (Simple Problems)	_		18
	12	Balance Sheet: Proforma, Preparation and Calculation			
	10	(Simple Problems)	-		
	13	Cash Flow Statement: Proforma, Preparation and			
TX 7		Calculation (Simple Problems)	12		
IV		Reading and Interpretation of a Financial Report	12		
	14	Interpretation of Income Statement: Gross Profit Margin, Operating Profit Margin, Net Profit Margin			

	r			1	
	15	Tax Ratio Efficiency, and Interest Coverage			
	16	Interpretation of Balance Sheet: Turnover Ratios,			
		Liquidity Ratios, Solvency Ratios, Debt to Assets, Debt			
		to Equity.			18
	17	Interpretation of Cash Flow Statement.			
	18	Other Tools and techniques of financial statements			
		analysis: Common size balance sheet			
	19	Comparative statements			
	20	Trend analysis			
	21	Cost Volume Profit Analysis			
	22	Profitability Ratios			
V		Open Ended Module	12	10	
	1	Case Study Analysis			
	2	Budget Planning Workshop: Students create a detailed			
		budget plan for a hypothetical scenario, such as planning			
		a college fund, buying a car, or organizing an event. This			
		workshop can include researching actual costs,			
		considering income sources, and planning savings.			
	3	Financial Literacy Blog or Vlog: Students create a blog			
		post or video log (vlog) explaining a financial concept,			
		such as compound interest, inflation, or credit scores, in			
		simple terms. These can be shared with the class or on a			
		school website.			
	4	Financial News Analysis Journal: Each student keeps a	1		
		journal for a month, documenting and analysing financial			
		news stories, their implications for consumers,			
		businesses, and economies, and personal reflections on			
		how such news impacts their view of finance.			
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60% Problems & 40 % Theory

Mapping of COs with PSOs and POs:

	PSO1	PSO2	PSO3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	2	2	2	2	1	2	1	2
CO 2	3	3	2	3	2	3	1	2	2	1	3
CO 3	3	3	2	3	2	2	1	1	2	2	2
CO 4	2	2	2	2	2	1	2	1	1	2	1
СО	3	2	2	3	2	3	2	2	1	2	3

5											
CO 6	2	2	3	2	2	3	1	1	2	2	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test
- Formative Assessment (FA)
 - a. Practical Assignment
 - b. Viva
 - c. Quiz
 - d. Interview
 - e. Class Discussion
 - f. Seminar
 - g. Group Tutorial work
 - h. Home assignments
 - i. Self and peer Assessments
 - j. Oral presentations
 - k. Observation of practical skills

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	BBA				
Course Code					
Course Title	Digital Market	ting for Busin	ess		
Type of Course	SEC				
Semester	1				
Academic Level	100-199				
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours
		week	per week	per week	
	3	3	-	-	45
Pre-requisites					
	introduction to significance, a traditional and C's and 5 A's o digital marketin adapt to conten digital landscap campaigns. Bal	nd benefits digital marke of Digital Mar ng to ensure p nporary praction oe, offering in	of digital m ting, introduc keting. The co participants gr ces. The conc	arketing. It thing key principourse covers va asp strategic a clusion focuses	ples like the 7 arious types of pproaches and on the Indian

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Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Develop the capability to establish a foundational understanding of Digital Marketing.	R	F	Written test/ Literature survey
CO2	Acquire the proficiency to apply Digital Marketing tools and strategies effectively.	Ар	Р	Standardized Test
CO3	Develop the ability to analyze both opportunities and	An	С	Written test

	challenges within the realm of Digital Marketing.					
CO4	Able to develop the capability to master Social Media marketing skills and expertise.	Ар	Р	Practical Assignments/Group Work		
CO5	Acquire the ability to evaluate SEO and SEM strategies.	E	F	Interview/Quiz		
CO6	Develop the capability to design and execute impactful Email Marketing Campaigns.	C	С	Standardized Test		
CO7	Equip participants with the skills to develop innovative and captivating content strategies.	С	С	Case studies		
* - Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)						
# - Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P)						
Metac	Metacognitive Knowledge (M)					

Module	Unit	Content	Hrs (45)	Internal (25)	External (50)
Ι		Introduction to Digital Marketing	9	()	
	1	Digital Marketing Overview: Meaning, Definition,			
		Significance, Characteristics.			
	2	Traditional Marketing Vs Digital Marketing -7 C's & 5 A's			
		of Digital Marketing			12
	3	Types of Digital Marketing for Businesses.			
	4	Digital Marketing Tools: Meaning, Types, Pros and Cons			
	5	Digital Marketing Trends (Influencer Marketing, Omni			
		Channel Marketing). Jobs in Digital Marketing.			
	6	Artificial Intelligence, Video Marketing, Long-Form			
		Content, Social Media Shopping, Progressive Web Pages.			
	7	Opportunities and Challenges in Digital Marketing. Ethical			
		Issues in Digital Marketing		-	
II		Social Media Marketing	9		
	8	Social Media: Meaning, Importance and Benefits.	-		
	9	Social Media Marketing: Meaning, Types, Tools.	-	20	
	10	Advantages and Disadvantages of Social Media Marketing		20	12
		(SMM).	-		
	11	Different Social Media Platforms: Types (Facebook,			
		Twitter, Instagram, LinkedIn, Snapchat, Pinterest,			
		YouTube, TikTok, WhatsApp and Telegram) & Its Use.		-	
III		SEO and SEM Essentials			
	12	SEO – Meaning, Process, Role of SEO in Digital	9		
		Marketing - Types of SEO.	4		
	13	Difference between On-Page Optimization and Off-Page			10
		Optimization.	-		12
	14	Key elements of a successful On-Page Optimization.			

		Keywords for an SEO campaign.				
	15	SEM – Meaning, Importance, Keywords for an SEM				
		Campaign, Google Ad words, Ad Creation, Keyword				
		Targeting				
	16	Similarities of SEM and SEO				
	17	Differences between SEM and SEO.				
IV		E-Mail Marketing	9			
	18	E-Mail – Meaning & Definition, Types of E-Mails.				
	19	E-Mail Marketing, Meaning, Objectives, Benefits			14	
	20	Types of E-Mail Marketing (Inbound E-mail marketing &				
		Outbound E-mail marketing).				
	21	E-Mail Marketing Campaign: Meaning, Types.				
	22	Automation in email marketing- Meaning – Features.				
V	Open Ended Module:		9			
	Explore case studies of successful digital campaigns and			5		
		strategies implemented by businesses in India.				
		Hands-on-Experience in utilizing Social Media Platforms.				
		Expert Talk: Advanced SEO Strategies.				
		Expert Talk on Tips to enhance Email Marketing efforts				
		and tracking an E-Mail Marketing Campaign.				

Mapping of COs with PSOs and POs:

	PSO1	PSO2	PSO3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6
CO 1	3	1	2	1	3	1	1	2	1	3
CO 2	3	3	3	2	2	3	2	1	1	3
CO 3	1	3	3	2	2	2	3	2	3	1
CO 4	1	3	3	1	2	3	3	1	1	3
CO 5	1	3	3	1	2	3	3	2	2	3
CO 6	2	3	3	2	2	3	3	1	2	3
CO7	2	2	2	2	3	2	2	2	2	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium

Substantial / High 3

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test
- Formative Assessment (FA)
 - w. Practical Assignment
 - x. Viva
 - y. Quiz
 - z. Interview
 - aa. Class Discussion
 - bb. Seminar
 - cc. Group Tutorial work
 - dd. Home assignments
 - ee. Self and peer Assessments
 - ff. Oral presentations
 - gg. Observation of practical skills

REFERENCES

- 1. Kamat, N., & Kamat, C. N. (2017). Digital marketing. Himalaya Publishing House.
- 2. Ryan, D. (2012). Marketing strategies for engaging the digital generation. Kogan Page.
- 3. Ahuja, V. (2015). Digital marketing. Oxford University Press.
- 4. Gupta, S. (2022). Digital marketing. McGraw-Hill Education.
- 5. Hanlon, A., & Akins, J. (2009). Quick win digital marketing. Oak Tree Press.

SUGGESTED READINGS:

- 1. Dave Chaffey and Fiona Ellis-Chadwick (2019), Digital Marketing: Strategy, Implementation and Practice, Pearson.
- 2. Ryan Deiss and Russ Henneberry (2020), Digital Marketing for Dummies. For Dummies.
- 3. Dave Chaffey and PR Smith (2017), Digital Marketing Excellence: Planning, Optimizing, and Integrating Online Marketing, Routledge..